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To: Members of the Partnerships

**Scrutiny Committee** 

Date: 31 October 2014

Direct Dial: 01824 712554

e-mail: dcc\_admin@denbighshire.gov.uk

#### **Dear Councillor**

You are invited to attend a meeting of the PARTNERSHIPS SCRUTINY COMMITTEE to be held at 9.30 am on THURSDAY, 6 NOVEMBER 2014 in CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.

Yours sincerely

G. Williams Head of Legal and Democratic Services

#### **AGENDA**

#### 1 APOLOGIES

#### 2 DECLARATION OF INTERESTS

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

#### 3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

#### 4 MINUTES OF THE LAST MEETING (Pages 5 - 12)

## 5 FRAMEWORK FOR DELIVERING HEALTH AND SOCIAL CARE FOR OLDER PEOPLE WITH COMPLEX NEEDS (Pages 13 - 24)

To consider a joint report (copy attached) on the actions taken to progress the development of integrated services and governance structure in relation to delivering integrated services for older people.

$$9:35 - 10:05$$

#### 6 LOCALITIES

To receive a joint presentation on the progress with the development and rollout of the localities service.

$$10:05 - 10:35$$

#### 7 HYGIENE AND INFECTION CONTROL (Pages 25 - 30)

To receive a presentation on the measures taken by the Betsi Cadwaladr University Health Board (BCUHB) to reduce hospital acquired infections.

$$10:35 - 11:05$$

#### 8 HOSPITAL DISCHARGE PROCEDURES

To consider a verbal report on the production of care plans to support patient discharges from hospitals.

$$11:15 - 11:45$$

#### 9 SCRUTINY WORK PROGRAMME (Pages 31 - 46)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

$$11:45 - 12:10$$

#### 10 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups

$$12:10 - 12:30$$

#### **MEMBERSHIP**

#### Councillors

Councillor Jeanette Chamberlain-

Jones (Chair)

Councillor Raymond Bartley (Vice-Chair)

Margaret McCarroll Ann Davies

Meirick Davies Dewi Owens

Merfyn Parry **Richard Davies** 

Alice Jones Bill Tasker

Pat Jones

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Minutes of Partnerships Scrutiny Committee held on Thursday, 25 September 2014 at 9.30 am at Council Chamber, Russell House, Rhyl

#### Present:

Councillors Raymond Bartley (Vice-Chair), Jeanette Chamberlain-Jones (Chair), Ann Davies, Meirick Davies, Richard Davies, Pat Jones, Margaret McCarroll and Dewi Owens

#### Also Present:

Councillor David Smith, Nicola Stubbins (Director of Social Services), Rhian Evans (Scrutiny Officer), Liz Grieve (Partnerships and Communities Team Manager), Sian Taylor (Community Safety Partnership Manager), Vicky Allen (Early Intervention Strategy & Support Manager), Jan Juckes-Hughes (Families First Programme Officer) and Karen Evans (Democratic Services Officer)

#### 1 APOLOGIES

The Leader and Lead Member for Social Care (Adults and Children's Services)

#### 2 DECLARATIONS OF INTEREST

None.

#### 3 URGENT MATTERS AS AGREED BY THE CHAIR

There were no urgent matters however the Chair announced a change to the agenda by swapping the order of items 5 and 6.

#### 4 MINUTES OF THE LAST MEETING

The Minutes of a meeting of the Partnerships Scrutiny Committee held on Thursday, 5 June, 2014 were submitted.

#### **Matters arising**

Under Item 6, Conwy & Denbighshire LSCB, members requested:

- an information report on the membership of the Regional Safeguarding Children's Board and the Conwy & Denbighshire LSCB Delivery Group.
- information on the numbers etc. of home educated children

A Council Briefing Session on Corporate Parenting has been scheduled for November 2014

**RESOLVED** that the Minutes of the meeting held on Thursday, 5 June, 2014, be received and approved as a correct record.

#### 5 COMMUNITY SAFETY UPDATE

**Update on Community Safety Partnership Performance in 2013-14:** the Committee considered the Community Safety Partnership's (CSP) performance report of 2013/14 and its priorities for 2014/15. Members acknowledged that the statistics presented a positive picture for crime figures in the area, with the trend in the number of reported incidents in the majority of crime categories being downwards. Nevertheless, this mirrored the national trend and therefore it was difficult to quantify whether the reduction locally was entirely down to the CSP's work or a mixture of local work and national trends.

Questions were asked with respect to:

- the value for money realised from the CSP
- on the correlation of the CSP's strategy and action plans and those of the Council and other partners,
- and whether these strategies complemented and supported each other.

Explanations were given on the different funding streams open to the CSP to apply for funding and the use made of the funding received. Examples where use of their funding successfully reduced incidents of crime included:

- increased supervision of taxi ranks in Rhyl over the Christmas period
- provision of polycarbonate drinking vessels in 4 pubs to reduce instances of "glassing"
- outreach workers assisting street drinkers in Rhyl, reducing antisocial behaviour by 25%

In the past the CSP's Strategy and work had seemed slightly detached from that of the Council and its Local Service Board (LSB) partners. The introduction of the new Well-being Plan and the change in management arrangements for the CSP now meant that they would form part of the Communities and Partnerships Team. It was envisaged that future work and action plans would have better and stronger links with all other high level plans and with Council Departments - such as education and social services.

Members did raise concerns on the lack of continuity within communities in the Police Service, with local police officers and Police Community Support Officers (PCSO) being moved elsewhere once a good working relationship had been forged with them.

Concerns were also raised with respect to the level of the Police's financial contribution toward the Council's CCTV Service and their unwillingness to monitor the CCTV system in certain areas of the county, particularly in view of the use made by them of footage when prosecuting suspected offenders. Members asked that this matter be raised again when CCTV was to be discussed at the next round of Budget Workshops and at Performance Scrutiny in November.

Following a detailed discussion the Committee:

Resolved: - subject to the above observations to:

- (i) note the Community Safety Partnership's performance in 2013/14; and
- (ii) to endorse its priorities going forward as outlined in Appendix 2, with particular emphasis being focussed on improving the provision of domestic abuse services in order to provide a consistent level of service at all times

#### 6 THE BIG PLAN 1: PART 1, 2011-14 - EVALUATION AND CLOSURE REPORT

BIG Plan 1: Committee members agreed that the BIG Plan had been very ambitious and included a number of long-term aims. Whilst a number of the initiatives and projects included in the BIG Plan had progressed well, others had not progressed as well. It was therefore difficult to quantify if the Plan on the whole had been delivered and whether residents' expectations had been met. A number of lessons had been learnt through attempting to deliver the Plan which would assist with the devising of future plans. Working relationships with partner organisations was now much stronger with both partners and the Council now being more willing to work with each other to plan and deliver services. It was also evident that early intervention and prevention work was paying dividends in reducing pressure on statutory social care services in both children and adult social care.

Whilst member acknowledged that improvements had been made in delivering services through the BIG Plan's existence, they also had concerns with respect to a number of current service changes. Mention was made of difficulties encountered in sheltered housing complexes following the withdrawal of the warden service. An example was given of a resident who had reported a burst pipe in a flat and when no one attended to it the resident rang up for a second time only to find out that the initial enquiry had not been logged. Officers undertook to follow this up to ensure that all complaints or service requests are logged in future. Other members drew the Committee's attention to the complexity of forms and questionnaires which were issued to residents. An example was given of a recent housing service revised tenancy agreement form, on which members had received numerous enquiries due to its complexity and of a person who had attended one of the Council's offices to apply for a blue disabled badge to be told that they would have to come back the next day if the needed help to complete the form. Members emphasised the need to have front-line customer contact staff fully trained to fill in all forms with the public at the initial point of contact whenever possible and for staff at all times to be helpful and accommodating.

Members agreed that future Single Integrated Plans should be more focussed, with fewer outcomes and priorities. They should also offer clarity on how statutory duties would be met when those services were delivered in partnership. Future plans should also be more specific about any initiatives which would be required in order to deliver improved outcomes, including the desired outcomes and the timescale for their delivery. The performance management framework for future plans should set

a manageable set of measures to facilitate meaningful scrutiny of activities, performance and outcomes. The BIG Plan had proved that, in the field of social care, early intervention had the potential to deliver benefits for organisations and better outcomes for residents. Consequently the early intervention approach should form the basis of all future strategies and be an integral part of future service planning. It was:

Resolved: - subject to the above comments to:

- (i) note the BIG Plan's impact on the people of Denbighshire and the lessons learnt from managing the programme; and
- (ii) to endorse the proposed change of approach for future strategy and service planning.

#### 7 FAMILIES FIRST

**Families First:** members discussed the information provided with regards to providers' progress in delivering services and the Families First Action plan which was aimed at delivering Outcome 4 of the BIG Plan.

The Committee was advised that the early intervention work undertaken had resulted in 377 cases that had been supported, averting the need for statutory children's services being required at a later date. The money spent, which was the Welsh Government's Families First Grant of £1.3m per annum, was therefore being used as a spend to save initiative.

Despite the scheme's benefits for families and evidenced returns for local authorities there were uncertainties going forward on the grant level for the next couple of years and on the scheme's future from 2017 onwards.

In reply to questions on what would happen to the early intervention services (the majority of which were commissioned from the independent sector) if the grant ceased, officers advised that the Council may well have to consider moving money from certain statutory functions to fund the early intervention services. They would have to consider which independent/community groups would merit funding based on the benefits of their work to alleviate pressures on statutory children's services.

Officers advised that a number of high profile organisations and individuals were lobbying for the continuation of the grant, or for it to be included in the Council's base budget and hypothocated for Families First work.

Members were encouraged by the Chair and the Director of Social Services to speak to their political representatives/parties, voluntary and community organisations, emphasising the benefits of the Families First grant money - as an investment to save on future costs and to improve outcomes for families and children - and seeking their support for its continuation in one form or another.

Questions were raised regarding disability training and the "Buddying Scheme". It was explained that there was a reduction in the funding set aside for training to

reflect the fact that it wasn't a continuous need – once undertaken requirement is no longer needed.

The Buddying Scheme is an initiative run by Barnardos to integrate children with disabilities into mainstream activities in the community. Member asked that the statistics on the Buddying Scheme for disabled children be circulated to them.

Following a detailed discussion the Committee congratulated officers of their success with this scheme and:

Resolved: subject to the above observations -

- (i) to support the work undertaken with the Families First Programme;
- (ii) to emphasise its concerns with respect to the potential impact of future funding cuts and/or funding withdrawal on the excellent work and achievements already realised, and on statutory children's social services going forward; and
- (iii) that Committee members make every effort to promote the benefits, and the invest to save returns, of the Families First funding to national politicians and other interested parties with a view to seeking confirmation, clarification and assurances on future funding

#### 8 DENBIGHSHIRE'S WELL BEING PLAN

**Denbighshire's Well-being Plan:** the Committee considered the draft Wellbeing Plan for Denbighshire. This Plan would replace the BIG Plan when that came to an end and as mentioned earlier under the above business item on the BIG Plan it would be subject to a far lighter performance monitoring regime.

The proposed Plan had one theme, that of Supporting Independence and Resilience. This theme would run through all of Denbighshire's future business planning, be it as a sole entity or with partner organisations. Communities and individuals would in future be supported to be independent and resilient, with a view to nurturing strong communities which would have the skills and knowledge to support residents and other communities at times of need e.g. how people pulled together during the floods.

Members emphasised the need for the Council to also help communities to be independent by supporting them when they suggested initiatives to help the community. Libraries in particular were mentioned as an asset which could be used for all kinds of community and charitable groups, as a source of income for the Council and a rent saving initiative for charities etc.

Members were advised on the themes which had featured in the consultation responses, these being the Welsh Language, children and young people, and environmental sustainability. The Plan would be strengthened based on these

themes and the Committee's observations prior to being presented to Council for approval in November 2014.

#### The Committee:

Resolved: subject to the above observations, the inclusion of the above listed themes including an ambition to make better and more effective use of the Council's assets to promote independence and resilience, to endorse the draft Wellbeing Plan for submission to County Council for approval.

#### 9 SCRUTINY WORK PROGRAMME

The Scrutiny Coordinator (SC) highlighted that the next meeting of the Partnership Scrutiny Committee (6 November) was reserved for the Betsi Cadwaladr University Health Board (BCUHB) related items which included:

- 1. Localities Service progress report
- 2. Hygiene and infection control
- 3. Framework for Delivering Health and Social Care for Older People with Complex Needs
- 4. Hospital discharge procedures

The SC requested that any questions to be put to the BCUHB representatives should be forwarded to the Committee Chair by 20<sup>th</sup> October.

Members requested that an information report evaluating the success of the Cats Paw Theatre Group in secondary schools be submitted to the Committee in March 2015.

The SC explained that there may be a need to leave spaces in the forward work programme to pick up issues that may arise from the ongoing budget workshops. The Committee agreed the forward work programme.

**RESOLVED** that subject to the above, the Work Programme as set out in Appendix 1 to the report be approved

#### 10 FEEDBACK FROM COMMITTEE REPRESENTATIVES

Councillors Jeanette Chamberlain-Jones and Meirick Lloyd-Williams had attended a workshop on developing third sector strategy. The meeting had focussed on the requirement to work more in partnership with voluntary, community and charitable organisations to deliver some services. It was anticipated that a draft strategy would be available by November/ December.

The Chair attended a meeting of Cymru Older People Alliance (COPA) who were targeting volunteers to look out for people who are at risk of dying of loneliness in their own homes. COPA had also raised issues regarding the lack of parking for mobility scooters at Council properties

The Chair also attended the Children and Family Services Service Challenge. The following points were highlighted:

- Sickness absence was above 8% and needed to be reduced, however stress related sickness had improved.
- 88% of performance appraisals had been completed.
- The lack of lift and individual office space at Brighton road was raised as an issue.
- Complaints received by the service rose by 52%. This is higher than other departments but to be expected given the nature of the service.

The Service Challenge for Adult Services was planned for the next afternoon.

The meeting closed at 13:10



### Agenda Item 5

Report To: Partnerships Scrutiny Committee

Date of Meeting: 6 November 2014

Lead Member / Officer: Bobby Feeley / Phil Gilroy

Report Author: Sally Baxter (BCU) / Phil Gilroy

Title: Framework for Delivering Integrated Services for Older

**People with Complex Needs (Statement of Intent)** 

#### 1. What is the report about?

This report is about the work undertaken by Betsi Cadwaladr University Health Board (BCU) and Denbighshire Adult Social Care Services to deliver the Statement of Intent in delivering integrated services for older people.

#### 2. What is the reason for making this report?

To provide information to Members on the actions taken to progress the development of integrated services and governance structure in relation to delivering integrated services for older people.

#### 3. What are the recommendations?

That Members consider the actions and provide comment as appropriate.

#### 4. Report details.

- 4.1 The regional statement identifies a number of future intentions, including the exploration of:
  - Strengthening governance arrangements,
  - Developing co-located teams with single line management arrangements,
  - Implementing a county-based Single Point of Access.
  - Developing outcome-focused, citizen-directed services,
  - Reviewing existing partnerships,
  - Developing joint commissioning strategies,
  - Identifying existing resources at Locality levels and exploring the potential for pooled budgets to deliver improved outcomes for individuals and organisations,
  - Developing a shared information system.
  - Implementing the new Welsh Government Guidance "Integrated Assessment Process for Older People".

Locally, the focus has been on the first 3 of these, although Denbighshire contributes to the regional agenda through a range of groups that are tasked with implementing the others

.

#### 4.2 **Regional Work**

#### 4.2.1 <u>Integrated service model, including the continuum of services</u>

High level (population) outcomes are being developed through the Integrated Services Board. These will link with the population outcomes identified in each of the Local Authority Single Integrated Plans and be supported by well-being outcomes for individual projects under the Intermediate Care Fund. Elements of a shared model for integration are also being developed for agreement, which will be built around Single Point of Access; Information, Advice and Assistance; health promotion and early intervention; co-location of services; care co-ordination; risk stratification and the development of the continuum of services approach.

## 4.2.2 Resource management, managerial and service integration including information systems

Current budgets, estates and staffing are being mapped in each locality to support discussions on potential future integration. A regional IT group is linking into the national procurement of the Community Care Information System. Opportunities for further development of social enterprise will be reviewed on a local as well as regional basis.

#### 4.2.3 Governance Arrangements

Governance arrangements are currently being reviewed. There is agreement to revise the terms of reference, role and membership of the NWSSIC/BCU Forum and the Social Services and Health Programme Board to reflect the Welsh Government (WG) structure and requirements, and meet commitments given under the Transformation Fund. The new forums will be known as the Partnership and Leadership Forums and a Citizen Panel is to be established.

#### 4.2.4 Model for joint commissioning

A tender exercise for support to the Strengthening the Connections Fund initiative on a joint commissioning framework was unsuccessful in attracting bids of sufficient quality. A retendering will be undertaken shortly. The work will also need to link with the development of the new commissioning arrangements proposed within the Health Board, with the development of Area teams.

#### 4.2.5 Integrated Locality and Community Services

Work in this area is being taken forward through the Locality Teams and also supported by the Intermediate Care Fund. A progress report will be given to Scrutiny Committee under the separate agenda item.

#### 4.2.6 Integrated Assessment and Care Management

Work to implement the new Integrated Assessment process is being led by regional champions from the Health Board and from Flintshire County Council, representing the Local Authorities. Good progress is being made although there is a need to ensure that training and communications continue in order to ensure all sectors are aware of and comply with requirements. The development of Single Points of Access also sits within this priority and is being rolled out across North Wales under the management of a regional group.

#### 4.2.7 Engagement and co-production

A Citizen Panel is to be set up as described under 4.2.3 above. The development of a shared approach to engagement is a next priority.

#### 4.3 Work within Denbighshire to Strengthen Governance

- 4.3.1 Members will be aware of the Denbighshire Health and Social Care Board which sits within the governance structure for integration (see appendix 1) and which is attended by senior officers from BCU, the Local Authority and the 3<sup>rd</sup> Sector as well as a number of elected Members. The purpose of this Board is to remove any barriers to integrated working and to make decisions that require senior officer input. The Board will be reviewed over the next few months in line with the changing structure within BCU.
- 4.3.2 A recent development is the establishment of a Joint Locality Forum which consists of operational managers from the Health Board, the Local Authority and the 3<sup>rd</sup> Sector and which is responsible for implementing any actions in order to further integrated working. This group reports to the Health & Social Care Board through the Head of Adult & Business Services who chairs the Forum. This has been a key development in strengthening the governance arrangements and working through practical issues in relation to integrated working.
- 4.3.3 Reporting to the Forum are the 2 Locality Leadership Teams (North Denbighshire and Central/South Denbighshire) which comprise a wide range of operational staff from any agencies that provide services within the Locality, including GPs. These teams have an action plan that is overseen by the Forum and have priorities that are set by themselves as well as by the Forum.

#### 4.4 The Intermediate Care Fund

- 4.4.1 Much of the work of the Joint Locality Forum has been to manage expenditure in relation to the Intermediate Care Fund (ICF), a one off funding stream from Welsh Government intended to reduce the need for people to come into, and support their timely discharge from, acute health and long term social care services through the following themes:
  - i. Enhance Integration, and remove barriers to integrated working, across Local Authorities, Health, Third and Independent Sectors Removing Barriers
  - ii. Strengthen the Reablement Ethos and Enhance Range of Community Based Services
  - iii. Provide More Responsive Services
  - iv. Avoid Unnecessary Hospital/Care Admissions
- 4.4.2 The amount of funding for Denbighshire is £1.65m, split between £1.1m for revenue funding and £0.55m for capital. A list of the projects being funded are attached in appendix 2 and are largely related to the 2 other local intentions in the Statement of Intent: Developing co-located teams with single line management arrangements and; Implementing a county-based Single Point of Access. The detail of the progress being made in these is included in a presentation elsewhere on this agenda.

4.4.3 Nationally, lobbying has taken place with Welsh Government to extend this fund past 1 year to enable the intended outcomes to be achieved more fully and practices embedded in teams so that the benefits can continue without the additional funding. Unfortunately this has not been successful and the funding ceases in March 2015.

#### 5. How does the decision contribute to the Corporate Priorities?

The development of integrated health and social care services contributes to the corporate priorities:

- Vulnerable People are protected and are able to live as independently as possible
- Modernising the council to deliver efficiencies and improve services for our customers

#### 6. What will it cost and how will it affect other services?

Integration is intended to reduce management costs within community services and this is reflected in the budget plan for Adult & Business Services over the next 3 years.

7. What are the main conclusions of the Equality Impact Assessment (EqIA) undertaken on the decision? The completed EqIA template should be attached as an appendix to the report.

An Equality Impact Assessment is being undertaken in relation to the changes in service delivery but it is not expected that this will show any disadvantages for any group with protected characteristics. The changes are designed to improve access to services by all client groups and also to improve outcomes for vulnerable and frail people.

#### 8. What consultations have been carried out with Scrutiny and others?

This matter was discussed by Partnerships Scrutiny in December 2013.

#### 9. Chief Finance Officer Statement

The projects funded by the ICF need to be carefully managed to ensure they are contained within the one-off funding available as the Draft Local Government Settlement confirms that the ICF will not continue beyond 2014/15.

#### 10. What risks are there and is there anything we can do to reduce them?

There is a risk that some of the achievements gained from the use of the Intermediate Care Fund will be lost when this ends. This is subject to discussion between all interested parties both locally through the Health & Social care Board and regionally through the Integrated Services Board.

#### 11. Power to make the Decision

Article 6.3.4 of the Council's Constitution. S.111 Local Government Act 1972.

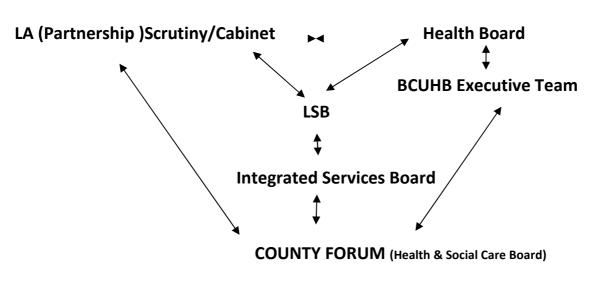
#### **Contact Officer:**

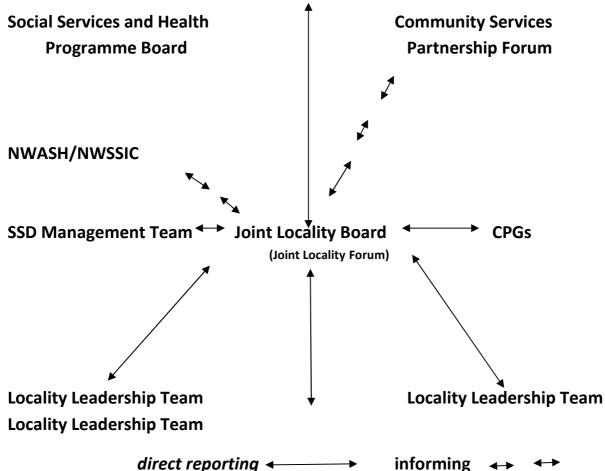
Head of Adults and Business Services

Tel: 01824 706654

#### **GOVERNANCE STRUCTURE FOR INTEGRATED COMMUNITY BASED SERVICES**

(from Regional Statement of Intent - November 2013)







Appendix 2 – Intermediate Care Fund Projects

	Theme	Project Ref No.	Workstream	Capital £000s	Revenue £000s	Workstream Lead	Workstream Scope/Outputs
	T1	D5	Locality work  Work to improve working practices between the hospital and community therapy interface  Rent for storage of CESI equipment  Job finders support in warehouse for CESI		450	Cathy Curtis- Nelson  Nigel Jones	To pilot an integrated Locality Model of Service Delivery that builds on the Single Point of Access to provide excellent care coordination and the integration of a specified and developing range of intermediate care and short term health and social services. The new model would ensure coordination of a 'team around the individual' which realises the potential for maximum independence e.g. intermediate care including reablement. It focuses on the development of small, flexible, multi-disciplinary groups (pods) comprising elements of District Nursing, Social Work and Therapies. These may be geographical, functional, specialist (e.g. falls prevention and management) or time-based (e.g. evening or weekend working) and would have a mix of 4-6 professionally and vocationally trained staff. There would be excellent working relationships between 'pods' and other linked services, e.g. SPoA, 3 <sup>rd</sup> Sector Groups, GPs, Enhanced Care, COTE Consultants and Community Pharmacy.
Page 21		D6	1 x EMH Champion to be based in SPoA EMH Pilot/commissioning			Bethan Roberts	Champions elderly mental health – "a friend for the journey".
		D9	Management & Admin support		75	Holly Evans	Project management and coordination
	T2	D2	Care home reablement pilot	50		Jacqui Bryan	Provision of a residential intermediate care service on top floor of Cysgod y Gaer, a L.A. residential care home in Corwen supported by a 7 day multi-disciplinary team comprising staff from Enhanced Care at Home, Community Therapies, Reablement and Residential Care.
	Т3	D1	Sheltered Housing	220		Simon Kaye	Improvements to communal facilities including toilets and installation of WiFi.
		D3	High Cost Adaptations	150		Care & Repair	To provide additional capital for adaptations that fall outside the DFG limitations, thereby reducing individuals' reliance on external care and support and promoting their independence.

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Appendix 2 – Intermediate Care Fund Projects

Theme	Project Ref No.	Workstream	Capital £000s	Revenue £000s	Workstream Lead	Workstream Scope/Outputs
	D10a	Rapid response Adaptations	80		Care & Repair	Reinstate previous successful programme to enable fast response to adaptations to enable hospital discharge.
	D10b	Risk Stratification		8	BCU	Contribution to develop a model for early identification of individuals requiring support to avoid acute/long term care.
	D8	Training		50	Mark Southworth	To provide intensive training programme on delivery of intermediate care and reablement to social care, Health, independent and voluntary sector staff.
D 200 22	D6	Health & Social Care Support Worker posts		300	Cathy Curtis Nelson	Ensure availability across the County including weekends Enables provision of more responsive service including out of hours to inform decisions on priority service requirements for the future. Builds and improves interface between social care and partners, including Health and 3 <sup>rd</sup> and independent sectors.
000	D7	Ot input to Adaptations		150	Cathy Curtis Nelson	Speed up adaptation process.
T4	HB3	Pilot an Early Supported Discharge scheme for stroke patients on behalf of the region		50.5	BCU	Enable more timely discharge from acute services.
T4	D4	Urgent/Specialist Equipment	50		Nigel Jones	Provide additional capital for urgent and/or specialist equipment to support independence, prevent admission and facilitate discharge from hospital.
				16.5		Regional programme management support
Totals			550	1,100		

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## Lleihau Haint ledled BIPBC Infection Reduction Across BCUHB

- Bwrdd wedi ymrwymo i atal haint: eitem o flaenoriaeth ym mhob cyfarfod
- Recriwtio arweinwyr arbenigol: nyrsio a meddygol
- Buddsoddi yn y Tîm Atal Haint
- Cynllun gweithredu gwelliannau
- Amcanion Ansawdd a Diogelwch

- Board committed to infection prevention: priority item at every meeting
- Recruitment of leadership expertise: nursing and medical
- Investment in Infection Prevention Team
- Improvement action plan
- Quality & Safety objectives



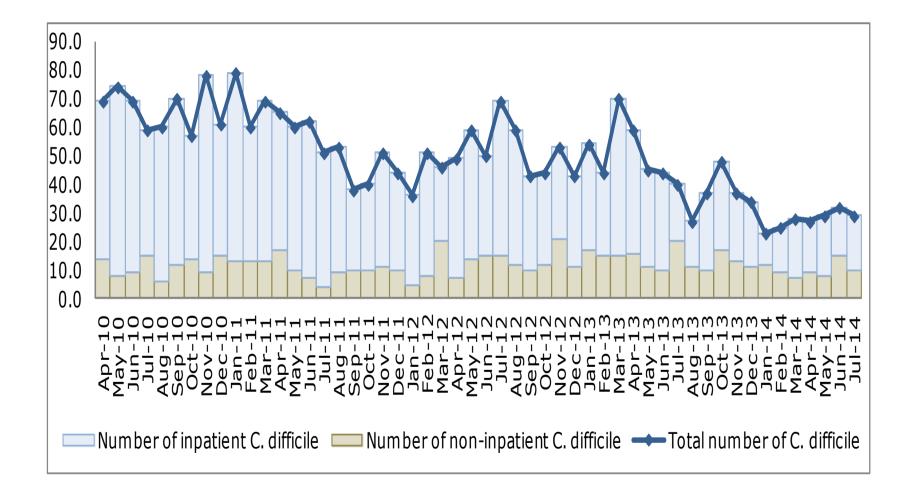
## Pwyslais o'r newydd ar safonau allweddol Renewed focus on key standards

- Hylendid dwylo
- Glanweithdra
- Ynysu cyflym
- Rhagnodi gwrthficrobaidd
- Pecynnau gofal
- Dadansoddi achos craidd: Haint Clostridium difficile
- Rhannu gwersi a ddysgwyd i atal achosion pellach

- Hand hygiene
- Cleanliness
- Rapid isolation
- Antimicrobial prescribing
- Care bundles
- Root cause analysis :
   Clostridium difficile
   infection
- Sharing lessons learned to prevent further cases



## Mae yn Gwneud Gwahaniaeth It Is Making A Difference



24/10/14



## Cadarnhad o'r Cynnydd a Wnaed Confirmation of Progress Made

- Ail ymweliad yr Athro Duerden ym mis Mai 2014
- Cadarnhawyd gwelliant sylweddol
- Llawer mwy i'w wneud
- BIPBC wedi ymrwymo i gyflawni cyfraddau isel iawn o haint

- Revisit by Professor Duerden May 2014
- Confirmed significant improvement
- Much more to do
- BCUHB committed to achieving very low rates of infection



## Camau Nesaf Next Steps

- Prosesau glanhau gwell
- Pwyslais mawr ar leihau MRSA
- Eisiau gweithio ag awdurdodau lleol a phartneriaid eraill ledled Gogledd Cymru

- Improved cleaning processes
- Major focus on MRSA reduction
- Want to work with local authorities and other partners to reduce infection across North Wales

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### Agenda Item 9

Report to: Partnerships Scrutiny Committee

Date of Meeting: 6 November 2014

Report Author: Scrutiny Coordinator

Title: Scrutiny Work Programme

#### 1. What is the report about?

The report presents Partnerships Scrutiny Committee with its draft forward work programme for members' consideration.

#### 2. What is the reason for making this report?

To seek the Committee to review and agree on its programme of future work, and to update members on relevant issues.

#### 3. What are the recommendations?

That the Committee considers the information provided and approves, revises or amends its forward work programme as it deems appropriate.

#### 4. Report details.

- 4.1 Article 6 of the Council's Constitution sets out each Scrutiny Committee's terms of reference, functions and membership, whilst the rules of procedure for scrutiny committees are laid out in Part 4 of the Constitution.
- 4.2 The Constitution of Denbighshire County Council requires scrutiny committees to prepare and keep under review a programme for their future work. By reviewing and prioritising issues, members are able to ensure that the work programme delivers a member-led agenda.
- 4.3 For a number of years it has been an adopted practice in Denbighshire for scrutiny committees to limit the number of reports considered at any one meeting to a maximum of four plus the Committee's own work programme report. The objective of this approach is to facilitate detailed and effective debate on each topic.
- 4.4 The Committee is requested to consider its draft work programme for future meetings as detailed in appendix 1 and approve, revise or amend it as it deems appropriate. When deciding on the work programme members are asked to take into consideration:
  - issues raised by members of the Committee
  - matters referred to it by the Scrutiny Chairs and Vice-Chairs Group
  - relevance to the Committee's/Council's/community priorities

- the Council's Corporate Plan and the Director of Social Services' Annual Report
- meeting workload
- timeliness
- outcomes
- key issues and information to be included in reports
- whether the relevant lead Cabinet member will be invited to attend (having regard to whether their attendance is necessary or would add value). (In all instances this decision will be communicated to the lead member concerned)
- questions to be put to officers/lead Cabinet members
- 4.5 When considering future items for inclusion on the forward work programme members may also find it helpful to have regard to the following questions when determining a subject's suitability for inclusion on the work programme:
  - what is the issue?
  - who are the stakeholders?
  - what is being looked at elsewhere
  - what does scrutiny need to know? and
  - who may be able to assist?
- 4.6 As mentioned in paragraph 4.2 the Constitution of Denbighshire County Council requires scrutiny committees to prepare and keep under review a programme for their future work. To assist the process of prioritising reports, if officers are of the view that a subject merits time for discussion on the Committee's business agenda they have to formally request the Committee to consider receiving a report on that topic. This is done via the submission of a 'proposal form' which clarifies the purpose, importance and potential outcomes of suggested topics. No such request has been received for consideration at the current meeting.

#### 4.7 <u>Cabinet Forward Work Programme</u>

When deciding on their programme of future work it is useful for scrutiny committees to have regard to Cabinet's scheduled programme of future work. For this purpose a copy of the Cabinet's forward work programme is attached at Appendix 2.

#### 4.8 <u>Progress on Committee Resolutions</u>

A table summarising recent Committee resolutions and advising members on progress with their implementation is attached at Appendix 3 to this report.

#### 5. Scrutiny Chairs and Vice-Chairs Group

Under the Council's scrutiny arrangements the Scrutiny Chairs and Vice-Chairs Group (SCVCG) performs the role of a coordinating committee. The Group is scheduled to hold its next meeting on 27

November. On the afternoon of 27 November a training event on scrutiny chairing skills is being held. This event is open to all members.

#### 6. How does the decision contribute to the Corporate Priorities?

Effective scrutiny will assist the Council to deliver its corporate priorities in line with community needs and residents' wishes. Continual development and review of a coordinated work programme will assist the Council in monitoring and reviewing policy issues.

## 7. What are the main conclusions of the Equality Impact Assessment (EqIA) undertaken on the decision?

No Equality Impact Assessment has been undertaken for the purpose of this report as consideration of the Committee's forward work programme is not deemed to have an adverse or unfair impact on people who share protected characteristics.

#### 8. What will it cost and how will it affect other services?

Services may need to allocate officer time to assist the Committee with the activities identified in the forward work programme, and with any actions that may result following consideration of those items.

#### 9. What consultations have been carried out?

None required for this report. However, the report itself and the consideration of the forward work programme represent a consultation process with the Committee with respect to its programme of future work.

## 10. What risks are there and is there anything we can do to reduce them?

No risks have been identified with respect to the consideration of the Committee's forward work programme. However, by regularly reviewing its forward work programme the Committee can ensure that areas of risk are considered and examined as and when they are identified, and recommendations are made with a view to addressing those risks.

#### 11. Power to make the decision

Article 6.3.7 of the Council's Constitution stipulates that the Council's scrutiny committees must prepare and keep under review a programme for their future work.

**Contact Officer:** Scrutiny Coordinator

Tel No: (01824) 712554 Email: dcc\_admin@denbighshire.gov.uk



Note: Items entered in italics have <u>not</u> been approved for submission by the Committee. Such reports are listed here for information, pending formal approval.

Meeting	Lead Member(s)	ı	tem (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
18 December	Clirs. Huw Li Jones	1	Heritage and Arts Service	To give an update on the outcomes of the review and the proposals to be implemented to enhance the effectiveness of the service	Evidence based recommendations with a view to further improving the offer to the public with limited resources	Steve Parker/Samantha Williams	Dec 2012 (transferred from Communities Scrutiny Committee March 2013 and rescheduled by SCVCG April 2013; deferred October 2013; deferred May 2014)
	Cllr. Bobby Feeley	2	POVA	To consider the Annual Report on the Council's arrangements for protecting vulnerable adults	Safeguarding residents and delivering the Council priority of ensuring that vulnerable people are protected and able to live as independently as possible	Alaw Pierce/Nerys Tompsett	June 2014
	Cllr. Eryl Williams/Cllr. Huw Ll Jones	3.	Rural Development Plan Partnership  (representative from	To scrutinise the relationship between the Partnership and Denbighshire County Council and its achievements in	Identification of good practice and obstacles encountered in	Joanna Douglass	By SCVCG Rescheduled by the Committee

Meeting	Lead Member(s)	lt	tem (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
	(required)		Cadwyn Clwyd to attend)  1st business item [Lowri Owain attending]	delivering the Rural Development Plan 2007-13	delivering the current RDP to enable the development of effective mechanisms to deliver any future European/WG funded partnership projects		December 2013 (rescheduled from 13 March and 10 July)
5 February 2015	Cllr. David Smith	1	Regional Emergency Planning Service	To report the progress to date with the establishment of a regional service	Consideration of this information will ensure the provision of a resilient and robust Emergency Planning Service that will meet the needs of local residents when emergency situations occur	Rebecca Maxwell/Mile Hitchings/Philip Harrison	February 2014
	Cllr. Bobby Feeley	2.	Single Point of Access	To consider the progress made with the establishment of the Single Point of Access Service	Identification of any problems associated with the Service and actions to address them	Phil Gilroy/Cathy Curtis-Nelson	April 2014
19 March							
30 April	Clir. Huw Li Jones	1	AONB Joint Committee	To monitor the progress by the Joint Committee for the new AONB since its establishment	Identification of any risks or problems which may hinder the new committee from delivering its key role in the conservation and enhancement of the area's natural	Howard Sutcliffe	April 2014

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Meeting	Lead Member(s)	Item (description / title)		Purpose of report	Expected Outcomes	Author	Date Entered
					beauty, and consequently impact on the local economy		
June 2015	Cllr. David Smith	1	Regional Emergency Planning Service	To review the operation, management and financial benefits of the new partnership 12 months after its establishment	A guarantee that Denbighshire's residents will be safe and supported in the County experienced a natural or man-made disaster	Rebecca Maxwell	June 2014
	Cllr. David Smith	2.	Community Safety Partnership [Crime and Disorder Scrutiny Committee]	To detail the Partnership's achievement in delivering its 2014/15 action plan and its progress to date in delivering its action plan for 2015/16 and its work in complementing that of the Denbighshire Single Integrated Plan and the LSCB	Effective monitoring of the CSP's delivery of its action plan for 2014/15 and its progress to date in delivering its plan for 2015/16 will ensure that the CSP delivers the services which the Council and local residents require	Alan Smith/Liz Grieve/Steve Parker	September 2014

#### **Future Issues**

Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
Update following conclusion of inquiry undertaken by the National Crime Agency in to historic abuse in North Wales Children's' Care Homes	To update the Committee of the outcome of the National Crime Agency (NCA) investigation in to the abuse of children in the care of the former Clwyd County Council, and to determine whether any procedures require revision.	Determination of whether any of the Council's safeguarding policies and procedures need to be revised in light of the NCA's findings	Nicola Stubbins	November 2012

For future years		

#### Information/Consultation Reports

Information / Consultation	Item (description / title)	Purpose of report	Author	Date Entered
Information (November)	Safeguarding Children	To provide information on the progress made:  (i) with the work of the Safe Employment Task and Finish Group and delivery of the Safe Employment Guidance;  (ii) with working with GPs with a view to enhancing their interaction with the child protection referral process; and  (iii) to inform of the membership of the new North Wales Safeguarding Children's Board' and the Conwy and Denbighshire Safeguarding Delivery	Gabrielle Heeney/Leighton Rees	June 2014
Information (November)	Education and Child Carer Matters	<ul><li>(i) information on the number of children educated at home across the County; and</li><li>(ii) on measures being taken in the County's schools to support</li></ul>	Karen Evans	June 2014

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		siblings of disabled pupils, and other children, to ensure that they are not inadvertently excluded from school and childhood activities or experiences due their caring duties.		
Information (April 2015)	Cat's Paw Theatre Tour in High Schools	To provide an evaluation of the Theatre project in educating secondary school children in relation to exploring safe relationships	Siân Taylor	September 2014

#### 23/10/14 - RhE

#### Note for officers - Committee Report Deadlines

Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
18 December	4 December	5 February 2015	22 January	19 March	5 March

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#### Appendix 2

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
25 November	1	Tenancy Terms and Conditions and Service Charges	To consider updated tenancy terms and conditions and charges for additional landlord services	Tbc	Cllr Hugh Irving / Stephen Collins
	2	Finance Report Update	To update Cabinet on the current financial position of the Council	Tbc	Cllr Julian Thompson- Hill / Paul McGrady
	3	Denbighshire Supporting People Local Commissioning Plan 2015 - 18	To approve the Plan for submission to the North Wales Regional Collaborative Committee and the Welsh Government	Yes	Cllr Bobby Feeley / Sophie Haworth-Booth
	4	Budget Recommendations	To consider the budget recommendations	Tbc	Cllr Julian Thompson- Hill / Paul Mcgrady
	5	Review of Town and Area Plans	To consider the review findings	Tbc	Cllr Hugh Evans / Rebecca Maxwell
	6	6-8 Nant Hall Road and WC Block, Ty Nant, The Former Library and the Central Car Park, Nant Hall Road, Prestatyn	To consider declaring buildings and land surplus to requirements	Yes	Cllr Julian Thompson- Hill / David Mathews
	7	Bareland at Pentre Lane,	To consider declaring land	Yes	Cllr Julian Thompson-

#### Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
		Rhuddlan	surplus to requirements with a view to disposing on the open market		Hill / David Mathews
	8	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
16 December	1	Finance Report Update	To update Cabinet on the current financial position of the Council	Tbc	Cllr Julian Thompson- Hill / Paul McGrady
	2	Modernising Education Report	tbc	tbc	Cllr Eryl Williams / Jackie Walley
	3	Performance Report on the Corporate Plan – Quarter 2, 2014/15	To consider performance against the corporate plan for quarter 2	Tbc	Cllr Barbara Smith / Alan Smith
	4	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
13 January	1	Finance Report Update	To update Cabinet on the current financial position of the Council	Tbc	Cllr Julian Thompson- Hill / Paul McGrady
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator

#### Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer	
17 February	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Cllr Julian Thompson- Hill / Paul McGrady	
	2	Affordable Housing Task and Finish Group	To consider the findings of the Affordable Housing Task and Finish Group	Tbc	Cllr David Smith / Graham Boase	
	3	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator	
24 March	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Paul McGrady	
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator	
28 April	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Paul McGrady	
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator	

#### Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
26 May	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Paul McGrady
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator

#### Note for officers - Cabinet Report Deadlines

Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
October	14 October	November	11 November	December	2 December

<u>Updated 14/10/14 - KEJ</u>

Cabinet Forward Work Programme.doc

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Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
14 September 2014	5. THE BIG PLAN 1: PART 1, 2011-14 - EVALAUATION AND CLOSURE REPORT	Resolved: - subject to the above comments to: (i) note the BIG Plan's impact on the people of Denbighshire and the lessons learnt from managing the programme; and (ii) to endorse the proposed change of approach for future strategy and service planning.	Officers advised of the recommendations
	6. COMMUNITY SAFETY UPDATE	Resolved: - subject to the above observations to:  (i) note the Community Safety Partnership's performance in 2013/14; and  (ii) to endorse its priorities going forward as outlined in Appendix 2, with particular emphasis being focussed on improving the provision of domestic abuse services in order to provide a consistent level of service at all times	Lead Member and officers advised of the recommendations
	7. FAMILIES FIRST	Resolved: - subject to the above observations -  (i) to support the work undertaken with the Families First Programme;  (ii) to emphasise its concerns with respect to the potential impact of future funding cuts and/or funding withdrawal on the excellent work and achievements already realised, and on statutory children's social	Lead Member and officers advised of the recommendations

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	services going forward; and  (iii) that Committee members make every effort to promote the benefits, and the invest to save returns, of the Families First funding to national politicians and other interested parties with a view to seeking confirmation, clarification and assurances on future funding	
8. DENBIGHSHIRE'S WELL BEING PLAN	<b>Resolved:</b> - subject to the above observations, and the inclusion of the above listed themes including an ambition to make better and more effective use of the Council's assets to promote independence and resilience, to endorse the draft Wellbeing Plan for submission to County Council for approval.	recommendations. The